



Bretteston Limited
Trading as GunsOnPegs
Bretteston Hall, Stanstead
Sudbury CO10 9JB

Telephone: 01787 282585

keyfacts[®]

About our insurance services:

1 The Financial Services Authority (FSA)

The FSA is the independent watchdog that regulates financial services. It requires us to give you this information. Use this information to decide if our services are right for you.

2 Whose products do we offer?

For Members Benefits cover we only offer products from Marketform (Lloyds Syndicate2468)

3 Which service will we provide you with?

You will not receive advice or a recommendation from us. We may ask some questions to narrow down the selection of products that we will provide details on. You will then need to make your own choice about how to proceed.

4 What will you have to pay us for our services?

A fee of £10.50 is included within your membership fee for the provision of public, product, employer liability and personal accident cover.

5 Who regulates us?

GunsOnPegs is an authorised representative of Robins Row Limited, Hall Street, Long Melford, Sudbury, CO10 9JB which is authorised and regulated by the Financial Services Authority. Robins Row's FSA Register number is 308259. Robins Row's permitted business is arranging non-investment insurance contracts for individuals and business. You can check this on the FSA's Register by visiting the FSA's website www.fsa.gov.uk/register or by contacting the FSA on 0845 606 1234.

6 What to do if you have a complaint

If you wish to register a complaint, please contact us:

In writing: Write to Robins Row Limited, Hall Street, Long Melford, Sudbury, CO10 9JB.

By phone: Telephone 01256 398500 or 01787 378205

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

7 Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the Financial Services Compensation Scheme (FSCS). You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

Insurance advising and arranging is covered for 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit. Further information about compensation scheme arrangements is available from the FSCS.

8. What demands and needs is the GunsOnPegs members' Insurance based on?

The GunsOnPegs members' liability policies and personal accident policy are designed to satisfy the demands and needs of a recreational shooter normally resident in Great Britain, Northern Ireland, Channel islands and Isle of Man.